

Premiere Network Services, Inc.

Local Exchange tariff

Tariff Schedules
Applicable to
Intrastate Local Exchange
Telephone Services
of
Premiere Network Services, Inc.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 16 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Issued:
Issued by: Leo A. Wrobel, President
1510 North Hampton Road, Suite 120
De Soto, TX 75115

Effective:

CHECK SHEET

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
Title	Original	31	Original
1	Original	32	Original
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3	Original	34	Original
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6	Original	37	Original
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8	Original	39	Original
9	Original	40	Original
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PRELIMINARY STATEMENT

Premiere Network Services, Inc. (the "Company") has been granted authority by the Public Service Commission of Kentucky ("Commission") to provide resold and facilities-based competitive local exchange, interLATA, and non-local exchange intraLATA services within the State of Kentucky. This tariff schedule contains effective rates and rules together with information relating to and applicable to intrastate local exchange service provided by the Company in Kentucky.

SYMBOLS USED IN THIS TARIFF

- (C) To signify changed listing, rule, or condition which may affect rates or charges.
- (D) To signify discontinued material, including listing, rate, rule or condition.
- (I) To signify an increase.
- (L) To signify material relocated from or to another part of tariff schedule with no change in text, rate, rule or condition.
- (N) To signify new material including listing, rate, rule or condition.
- (R) To signify reduction.
- (T) To signify change in wording of text but not change in rate, rule, or condition.

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SERVICE AREA MAP

The Company provides competitive local exchange service in Kentucky within the service territories of Bell South. The Company concurs in and hereby incorporates by this reference all current and effective service territory and local exchange boundary maps filed with the Public Service Commission of Kentucky by Bell South.

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RULES

Rule 1 – Definitions

Unless the context otherwise requires or, in the case of a special contract, other definitions apply, the following definitions govern the meaning of terms used in this tariff and in special contract for local exchange service.

Applicant: The term "Applicant" means an individual, partnership, corporation, association, or government agency who applies to the Company for any new or additional telephone service.

Base Rate Area: The term "base rate area" means a closely built up section of an exchange area as shown in the effective and current tariffs of the Incumbent LECs.

Business Hours: The phrase "business hours" means the time after 8:00 a.m. and before 5:00 p.m., Monday through Friday excluding holidays.

Commission: The term "Commission" means the Public Service Commission of Kentucky.

Company: The term "Company" or "Utility" means Premiere Network Services, Inc.

Day: The term "Day," when used for purposes of applying rates, means 8:00 a.m. to 5:00 p.m., Monday through Friday, including Legal Holidays.

Delinquent or Delinquency: The terms "delinquent" and "delinquency" refer to an account for which payment has not been paid in full on or before the last day for timely payment.

Evening: The term "Evening," when used for purposes of applying rates, means 5:00 p.m. to 11:00 p.m., Monday through Friday, including Holidays.

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RULES (Cont'd)Rule 1 - Definitions (Cont'd)

Holiday: The term "Holiday" means New Year's Day (January 1), Washington's Birthday (3rd Monday in February), Independence Day (July 4), Labor Day, Thanksgiving Day, and Christmas Day (December 25).

Incumbent LEC: The term "Incumbent LEC" means any of the following local exchange carriers: Bell South.

Local Calling Area: The term "Local Calling Area" means either: (i) rate area in which the Subscriber's premises is located, as shown in the current and effective tariffs of the Incumbent LECs; or (ii) the extended service areas in which the Subscriber's premises is located, as shown in the current and effective tariffs of the Incumbent LECs.

Local Access Transport Area ("LATA"): The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 820192.

Major Rate Increase: The term "major rate increase" means an increase that is not a Minor Rate Increase.

Minor Rate Increase: The term "minor rate increase" means an increase that, on a cumulative basis with other increases that took effect within the prior 12 months, is both less than 1% of the Company's total intrastate revenue and less than 5% of the affected service's rates.

Night: The term "Night," when used for purposes of applying rates, means 11:00 p.m. to 8:00 a.m., Monday through Friday, including Holidays.

Non-Published or Unlisted Service: The term "non-published" or "unlisted" service means service that is not accompanied by inclusion of the Subscriber's name, address, or telephone number in a published directory or directory assistance data base.

Subscriber: The term "Subscriber" means the firm, company, corporation, or other entity that contracts for service under this tariff or a special contract and that is responsible for the payment of charges as well as compliance with the Company's regulations pursuant to this tariff.

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RULES (Cont'd)

Rule 2 - Description of Service

- A. The Company provides business local exchange telephone services between points within the base rate areas of local exchanges served by the Incumbent LECs as shown on the Company's maps contained herein or as incorporated by reference herein.
- B. Demarcation
- The Company does not undertake, by this tariff, to provide, maintain, repair, or operate any wiring, equipment, facilities, or service on the Subscriber's side of the point of demarcation as specified in the demarcation tariff schedules of Incumbent LEC's.

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RULES (Cont'd)Rule 3 - Application for Service

- A. Applicants requesting new or additional services from the Company may be required to provide identification acceptable to the Company. In addition, Applicants may be required to meet credit or deposit requirements as set forth in this tariff.
- B. At the time of all initial contacts for service, Applicants will be informed of the basic services available to the class of Subscriber to which the Applicant belongs. In addition, Applicants will be informed of their right to request blocking of access to 900 and 976 pay-per-call information services.
- C. In the event the Company accepts an oral or written request for service, the Company will, within 10 days of initiating the service order, provide a confirmation letter setting forth a brief description of the services ordered and itemizing all charges that will appear on the customer's bill. The letter will be in the language in which the sale was made.
- D. Within 10 days of initiating service, the Company will provide all new Subscribers with a written statement of all material terms and conditions that could affect what the Subscriber pays for local exchange services provided by the Company.
- E. Applicants whose requests for service are accepted by the Company are responsible for all charges for services provided by the Company, including any charges to the Company assessed by any underlying carrier for special arrangements or services undertaken on the Applicant's behalf. In the event an Applicant cancels, changes, defers, or modifies any request for service before the service commences, the Applicant remains responsible for any non-recoverable costs incurred by the Company in meeting the Applicant's request prior to cancellation, change, deferral, or modification, including any charges to the Company assessed by any underlying carrier for special arrangements or services undertaken on the Applicant's behalf. Notwithstanding the foregoing, an Applicant will not be liable for any charges or non-recoverable costs that were not disclosed to the Applicant by the Company before initiating service.
- F. Applicants who are denied service due to failure to establish credit or pay a deposit will be given the reason for the denial in writing within 10 days of the denial of service.

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RULES (Cont'd)

Rule 4 – ICB Contracts

- A. Deviations from the rates, terms, and conditions specified in this tariff schedule are not permitted except by special contract.
- B. Each contract shall be provided on a non-discriminatory basis and shall include provisions for term of contract and the ICB pricing.
- C. ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be filed in advance with the Kentucky Public Service Commission.

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RULES (Cont'd)Rule 5 - Special Information Required on FormsA. Customer Bills

The Company will be identified on each bill. Each bill will prominently display a toll-free number for service or billing inquiries, along with an address where the Subscriber may write. If the Company uses a billing agent, the Company will also include the name of the billing agent. Each bill for telephone service will contain notations concerning the following areas:

- (1) When to pay the bill;
- (2) Billing detail including the period of service covered by the bill;
- (3) Late payment charge and when applied;
- (4) How to pay the bill;
- (5) Questions about the bill;
- (6) Network access for interstate calling;
- (7) In addition to the above, each bill will include the following statement:

"This bill is now due and payable; it becomes subject to a late payment charge if not paid within 15 calendar days of the due date, which is the date of mailing, as shown by the postmark on the billing envelope, or such later date as shown on the bill itself. Should you question this bill, please request an explanation from the Company.

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RULES (Cont'd)

Rule 5 - Special Information Required on Forms (Cont'd)

B. Deposit Receipts

Each deposit receipt shall contain the following provisions:

"This deposit, less the amount of any unpaid bills for service furnished by the Company, shall be refunded, together with any interest due, within 30 calendar days after the discontinuance of service, or after 12 months of service, whichever comes first. Interest shall accrue on all deposits at the rate of six percent (6%) as prescribed by KRS 278.460, beginning on the date of deposit per 807 KAR 5:006, section7(6)".

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RULES (Cont'd)

Rule 6 - Establishment and Reestablishment of Credit

Each Applicant must provide credit information satisfactory to the Company or pay a deposit.

- A. A deposit will not be required if:
1. The Applicant provides a credit history acceptable to the Company. Credit information contained in an Applicant's account record may include, without limitation, account establishment date, 'can-be-reached' number, name of employer, employer's address, driver's license number or other acceptable personal identification, billing name, and location of current and previous service. Credit will not be denied for failure to provide a social security number.
- or
2. A cosigner or guarantor with a credit history acceptable to the Company agrees in writing to be responsible for all charges.
- B. The Company will not refuse a deposit to establish credit for service. However, the Company may request the deposit to be in cash or another acceptable form of payment (e.g., cashier's check, money order, bond, letter of credit.)

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RULES (Cont'd)Rule 7 - Deposits and Advance PaymentsA. Deposits:

1. Requirement: The Company may require an Applicant or an existing Subscriber who fails to establish a satisfactory credit history to post a deposit as a guarantee for the payment of charges as a condition to receiving service or additional services. The Company reserves the right to review an Applicant's or Subscriber's credit history at anytime to determine if a deposit is required.
2. Amount: The amount of the deposit will not exceed twice the estimated average bill for the class of service applied for.
3. Nondiscrimination: Deposit requirements will not be based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.
4. Refund or Credit: The Company will refund the deposit, less the amount of any unpaid bills for service furnished by the Company, together with any interest due, within 30 calendar days after the discontinuance of service, or after 12 months of service, whichever comes first.
5. Interest: Interest shall accrue on all deposits at the rate of six percent (6%) as prescribed by KRS 278.460, beginning on the date of deposit, per 807 KAR 5:006, section 7(6).

B. Advance Payments:

1. At the time an application for service is made, an Applicant may be required to pay an amount equal to one month's service charges and applicable service connection charges. The amount of the first month's service charges and applicable service connection charges will be credited to the Subscriber's account on the first bill rendered.
2. Negotiation of a Subscriber's advance payment shall not itself obligate the Company to provide services or continue to provide service if a later check of Applicant's credit record is unacceptable to the Company and no deposit has been tendered. In the event that service is not provided, the advance payment will be refunded.

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RULES (Cont'd)Rule 8 – NoticesA. General

1. Unless otherwise provided by these Rules, any notice by the Company to a Subscriber must be given by written notice mailed to the Subscriber's last known address. Where written notice is given, the notice will be of a legible size and printed in type having a minimum point size of 10. Mailed notices will be deemed given on the date of mailing as shown by the postmark on the notice or envelope that contains the notice.
2. Unless otherwise provided by these Rules, any notice by a Subscriber or its authorized representative may be given verbally to the Company by telephone or at the Company's business office or by written notice mailed to the Company's business office.

B. Rate Information

Rate information and information regarding the terms and conditions of service will be provided in writing upon request by an Applicant or Subscriber. Notice of major increases in rates will be provided in writing to Subscribers and postmarked at least 30 days prior to the effective date of the increase. No customer notice is required for minor rate increases or for rate decreases. Subscribers will be advised of optional service plans in writing as they become available. In addition, Subscribers will be advised of changes to the terms and conditions of service no later than the Company's next billing cycle.

C. Discontinuance of Service

1. Subscribers are responsible for notifying the Company of their desire to discontinue service on or before the date of disconnection. Such notice may be either verbal or written.

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RULES (Cont'd)Rule 8 - Notices (Cont'd)C. Discontinuance of Service (Cont'd)

2. Notices to discontinue service for nonpayment of bills will be provided in writing by first class mail to the Subscriber not less than 7 calendar days prior to termination. Each notice will include all of the following information:
 - a. The name and address of the Subscriber.
 - b. The amount that is delinquent.
 - c. The date when payment or arrangements for payment must be made in order to avoid termination.
 - d. The procedure the Subscriber may use to request amortization of the unpaid charges.
 - e. The procedure the Subscriber may use to initiate a complaint or to request an investigation concerning service or charges.
 - f. The telephone number of the Company's representative who can provide additional information or institute arrangements for payment.
 - g. The telephone number of the Commission's Consumer Affairs Branch where the Subscriber may direct inquiries.
 - h. Local service may not be discontinued for nonpayment of Category III or other unregulated competitive services.

D. Change of Ownership or Identity

The Company will notify Subscribers in writing of a change in ownership or identity in the Company's next monthly billing cycle.

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RULES (Cont'd)Rule 8 - Notices (Cont'd)E. Privacy

The Company will, in accordance with the provisions below, furnish Subscribers with a written description of how it handles Subscribers' private information and a disclosure of any ways that such information might be used or transferred that would not otherwise be obvious to the Subscriber. This information will be provided at the time service is initiated and annually thereafter.

Disclosure of Telephone Numbers During 800, 888 and 900 Calls

The Company will provide an annual written notice to all Subscribers that use of 800, 888, and 900 numbers may result in disclosure of the Subscriber's telephone number to the called party.

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RULES (Cont'd)Rule 8 - Notices (Cont'd)F. Other

On request, the Company will provide each Applicant and Subscriber with the following information:

1. The Commission identification number or its registration to operate as a telecommunications corporation within Kentucky.
2. The address and telephone number of the Commission to verify its authority to operate.
3. A copy of the Consumer Protection Regulations adopted by the Commission applicable to local exchange services provided by the Company.
4. A toll-free number to call for service or billing inquiries, along with an address where the Applicant or Subscriber may write the Company.
5. A full disclosure of all fictitious names under which the Company operates.
6. The names of billing agents the Company uses in place of performing the billing function itself.

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RULES (Cont'd)Rule 9 - Rendering and Payment of Bills

- A. Subscribers' bills are issued monthly. The Subscriber will receive bills on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the Subscriber. Each bill contains monthly recurring charges billed in advance, usage charges billed in arrears, and the last date for timely payment. Recurring charges will be prorated in the event that the service for which the charges are made is less than 30 days.
- B. Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the Company's business office or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, or cashier's check.
- C. Subscribers' payments are considered prompt when received by the Company or its agent within 15 days of the due date. Payments will be credited within 24 hours of receipt by the Company or its agent. The due date is the date the bill is mailed, as shown by the postmark on the billing envelope, or such later date as set forth on the Subscriber's bill. A Subscriber will have 15 days from the due date to timely pay the charges stated.
- D. However, if a Subscriber's service has been discontinued within the past 12 months or if a Subscriber incurs usage charges during a billing period which are equal to at least 200% of the amount of the Subscriber's deposit or guarantee, payment may be demanded for the usage charges by a telephone call to the Subscriber followed by written notification of such demand sent by first class mail. If the usage charges remain unpaid for five days from the rendition of written notification or a mutually established late payment arrangement date or 30 days from the date of the bill, the usage charge will be deemed delinquent.
- E. Charges deemed delinquent will be subject to a late payment charge accruing at the rate of 1-1/2% per month from the due date on all delinquent amounts. This penalty may be assessed only once on any bill for service rendered. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.
- F. A bill will not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill, except charges for collect calls, credit card calls, third party calls and "error file" calls (those that cannot be billed due to the unavailability of complete billing information to the Company), which shall have a six-month backbilling period.
- G. Bill Format - The Company's monthly bill to each customer will consists of a billing summary of current charges, previous balance due and payments received and call detail pages. The bill shall include the Company's name, address and toll-free number.

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RULES (Cont'd)

Rule 10 - Disputed Bills

In the event a Subscriber disputes the amount of a bill for the Company's service, the Company will, at the Subscriber's request, conduct an investigation and review of the disputed amount. There will be at least five (5) days prior written notice of discontinuance of service for the undisputed portion of the bill. Discontinuance of service cannot occur less than twenty (20) days after the date of the original bill.

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RULES (Cont'd)

Rule 11 - Discontinuance and Restoration of Service

A. Discontinuance by Subscribers

1. Subscribers may discontinue service by giving the Company proper notice as specified in Rule 8, section C.1. The subscriber is responsible for payment of all charges incurred for the period during which service is rendered.
2. No minimum or termination charge will apply if service is terminated because of condemnation, destruction, or damage to the property by fire or other causes beyond the control of the Subscriber.

B. Discontinuance by the Company

1. The Company may discontinue service under the following circumstances:
 - (i) Nonpayment of any undisputed sum due to the Company for service more than 20 days beyond the date of the original bill and after five (5) days written notice. In the event an action is brought for nonpayment, the nonprevailing party may be liable for reasonable court costs and attorney's fees as determined by the Commission or by the court.
 - (ii) A violation of, or failure to comply with, any regulation governing the furnishing of service.
 - (iii) In accordance with the provisions of Rule 16.
 - (iv) Failure to post a required deposit or guarantee.
 - (v) In the event that the Subscriber supplied false or inaccurate information of a material nature in order to obtain service.
 - (vi) Incurring charges not covered by a deposit or guarantee and evidencing an intent not to pay such charges when due.
 - (vii) Any violation of the conditions governing the furnishing of service.
2. Pursuant to 807 KAR 5:006 Section 13(5), service may be discontinued during business hours on or after the date specified in the notice of discontinuance for noncompliance, which date will be at least ten (10) days after such notice is given. Service may be terminated for non payment of services rendered after at least five (5) days written notice.

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SECTION 9 (1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Effective:

Issued:
Issued by: Leo A. Wrobel, President
1510 North Hampton Road, Suite 120
De Soto, TX 75115

RULES (Cont'd)

Rule 11 - Discontinuance and Restoration of Service (Cont'd)

C. Restoration of Service

The Company will restore service to a Subscriber upon full payment of all amounts due and the Subscriber's payment of a deposit or reestablishment of credit. However, the Company may refuse to accept a personal check if the Subscriber's check for payment of service has been dishonored, excepting bank error, within the last twelve months. The Company will impose a charge for restoration of service after disconnection in accordance with its tariff.

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De Soto, TX 75115

Effective:

RULES (Cont'd)

Rule 12 - Information to be Provided to the Public

- A. A copy of this tariff schedule will be available for public inspection during regular business hours in the Company's business office.
- B. A copy of this tariff will be provided by the Company on request upon payment of a nominal fee to cover postage and copying costs.

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RULES (Cont'd)

Rule 13 - Continuity of Service

In the event that the Company has advance knowledge of an interruption of service for a period exceeding 24 hours, the Company will attempt to notify Subscribers in writing at least one week in advance.

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Effective:

RULES (Cont'd)

Rule 14 - Limitation of Liability

A. Liability of the Company

1. The provisions of this rule do not apply to errors and omissions caused by willful misconduct, fraudulent conduct, or violations of law.
2. In the event an error or omission is caused by the gross negligence of the Company, the liability of the Company shall be limited to and in no event exceed the sum of \$10,000.
3. The Company will not provide a credit allowance for interruptions of service caused by the Subscriber's facilities, equipment, or systems.
4. Except as provided in section A.3, the liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in any of the services or facilities furnished by the Company under this tariff up to and including its local loop demarcation point, including exchange, toll, private line, supplemental equipment, alphabetical directory listings (excluding the use of bold face type), and all other services, shall in no event exceed an amount equal to the pro rated charges to the Subscriber for the period during which the services or facilities are affected by the mistake, omission, interruption, delay, error, or defect, provided, however, that where any mistake, omission, interruption, delay, error, or defect in any one service or facility affects or diminishes the value of any other service said liability shall include such diminution, but in no event shall the liability exceed the total amount of the charges to the Subscriber for all services or facilities for the period affected by the mistake, omission, interruption, delay, error, or defect.
5. The following allowances are provided for interruptions in service, as specified for particular services furnished solely by the Company:

The Company shall allow for interruptions in exchange telephone service of 24 hours or more not due to conduct of Customer an amount equal to the fixed monthly charges for exchange service multiplied by the ratio of the days of interruption to thirty days. When interruptions continue beyond 24 hours, credit allowance will be given in successive 24-hour multiples.

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RULES (Cont'd)Rule 14 - Limitation of Liability (Cont'd)A. Liability of the Company (Cont'd)

6. Subject to Section A.3 of this rule, the Company shall allow for errors or omissions in alphabetical telephone directories (excluding the use of bold face type) an amount within the following limits:
- a. For listings in alphabetical telephone directories furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the effective life of the directory in which the error occurred.
 - b. For listings and lines of information in alphabetical telephone directories furnished at additional charge, an amount not in excess of the charge to the Customer for exchange service during the period the error or omission occurred.
 - c. For listings in information records furnished without additional charge, an amount not in excess of the minimum monthly charge to the Customer for exchange service during the period the error or omission continued.
 - d. For listings in information records furnished at additional charge, an amount not in excess of the charge for the listing during the period the error or omission continued.
 - e. For listings in telephone directories furnished in connection with mobile telephone service, an amount not in excess of the guarantee and fixed charges for the service during the effective life of the directory in which the error occurred.
7. The Company shall have the right to make necessary repairs or changes in its facilities at any time and will have the right to suspend or interrupt service temporarily for the purpose of making the necessary repairs or changes in its system. When such suspension or interruption of service for any appreciable period is necessary, the Company will give the Customers who may be affected as reasonable notice thereof as circumstances will permit, and will prosecute the work with reasonable diligence, and if practicable at times that will cause the least inconvenience.
- When the Company is repairing or changing its facilities, it shall take appropriate precautions to avoid unnecessary interruptions of conversation or Customers' service.
8. The Company shall not be liable for errors in transmitting, receiving, or delivering oral messages by telephone over the lines of the Company and connecting utilities.

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RULES (Cont'd)Rule 15 - Use of Service for Unlawful Purposes

The Company's services are furnished subject to the condition that they will not be used for any unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such services are being used or are likely to be used in violation of the law. If the Company receives other evidence giving reasonable cause to believe that such services are being or are likely to be so used, it will either discontinue or deny the services or refer the matter to the appropriate law enforcement agency.

Any individual who uses or receives the Company's service, other than under the provisions of an accepted application for service and a current Subscriber relationship, may be liable for both the tariffed cost of the service received and the Company's cost of investigation and collection as determined by a court.

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RULES (Cont'd)

Rule 16 - Change of Service Provider

A. Solicitation of Customer Authorization for Service Termination and Transfer

Solicitations by the Company or other carriers, or their agents, of Subscriber authorization for termination of service with an existing carrier and the subsequent transfer to a new carrier must include current rate information on the new carrier and information regarding the terms and conditions of service with the new carrier. All such solicitations must be legible and printed in a minimum point size type of at least 10 points. A penalty or fine may apply for each violation of this rule.

B. Unauthorized Service Termination and Transfer

The Company or other carrier, as applicable, will be held liable for both the unauthorized termination of service with an existing carrier and the subsequent transfer to its own service. The Company and other carriers are responsible for the actions of their respective agents that solicit unauthorized service termination and transfers. If the Company or other carrier engages in such unauthorized activity, the Company or other carrier, as applicable, shall restore the Subscriber's service to the original carrier without charge to the Subscriber. All billings during the unauthorized service period shall be refunded to the applicant or Subscriber. A penalty or fine payable to the Commission may apply to each violation of this rule. If the Company or other carrier engages in such unauthorized activity, the Company or other carrier, as applicable, shall reimburse the original carrier for reestablishing service at the tariff rate of the original carrier.

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RULES (Cont'd)

Rule 17 - 911 Emergency Service

End users may access 911 emergency service over the Company's facilities at no charge to Subscribers or end users.

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RULES (Cont'd)

Rule 18 - Returned Check Charge

- A. If a check for payment of any deposit, advance, or charge is returned to the Company by the bank, for any reason other than bank error, a Returned Check Charge of \$25.00 will added to the amount due.
- B. If telephone service is disconnected or suspended for nonpayment as a result of a returned check, the Returned Check Charge, as well as any other applicable charges, must be paid before service will be re-established.
- C. If a check received as a deposit or advance payment to establish service is returned, establishment of service will be denied until the amount of the returned check and the Returned Check Charge is paid, or, if already connected, the service will be discontinued until the Returned Check Charge and other amounts applicable to discontinuance and reestablishment of service are paid.

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RULES (Cont'd)

Rule 19 - Discounts for Qualifying Public Service Agencies

The Company may provide certain services at discounted rates to qualified public service agencies. The provision of discounted services is contingent on the continued availability to the Company of funding from the Commission. Eligibility criteria and the identification of services and discounts available under this rule are as specified below.

1. Qualifying Schools and Libraries

Public or nonprofit schools providing elementary or secondary education, and which do not have endowments of more than \$50 million, and libraries that are eligible for participation in state-based plans for funds under Title III of the Library Services and Construction Act (20 U.S.C § 335c, et seq.), shall be entitled to receive, if offered by the Company under its tariff at the time service is requested, measured business service, switched 56, Integrated Services Digital Network ("ISDN"), T-1 services, or DS-3, or their functional equivalents at rates that are 50% below the tariff rates charged to other business for those services. There is no limit on the number of subsidized lines that a qualifying school or library may have. For the purposes of this rule, Basic Business Service, Facilities Based Business Service, and Direct Digital Telephone Service are deemed to be functional equivalents to one or more of such services.¹

2. Qualifying Hospitals and Health Clinics

Municipal and county government owned and operated hospitals and health clinics shall be entitled to receive, if offered by the Company under its tariff at the time service is requested, switched 56, ISDN, T-1 services, or DS-3, or their functional equivalents at rates that are 20% below the tariff rates charged to other businesses for those services.¹

¹ Services provided at discounted rates may not be resold to, or shared with, any non-qualifying entity or person.

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Effective:

RULES (Cont'd)Rule 19 - Discounts for Qualifying Public Service Agencies (Cont'd)3. Qualifying Community Based Organizations

Organizations described in 26 U.S.C. §§ 501(c)(3) or 501(d) that offer health care, job training, job placement, or educational instruction shall, upon furnishing proof of such qualifications, be entitled to receive, if offered by the Company under its tariff at the time service is requested, switched 56, ISDN, or T-1 services, or their functional equivalents at rates that are 25% below the tariff rates charged to other businesses for that service. Such organizations shall be limited to a total number of: two switched 56 lines or their functional equivalents; two ISDN lines or their functional equivalents; one switched 56 line or its functional equivalent and one ISDN line or its functional equivalent; or one T-1 line or its functional equivalent.¹

¹ Services provided at discounted rates may not be resold to, or shared with, any non-qualifying entity or person.

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TAXES AND SURCHARGES

In addition to the charges specifically pertaining to the Company's services, whether set forth herein or established by special contract, certain federal, state, and municipal surcharges, taxes, and fees will be applied. These surcharges, taxes and fees are calculated based upon the amount billed to the end user for the Company's intrastate telecommunications services.

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SECTION 1 BASIC SERVICES

A-1 Service Charges

- 4. Connection Charge: A non-recurring charge which applies to the installation of new service, the transfer of an existing service to a direct location or a change from one class of service to another at the same or a different location. Connection Charges are listed with each service to which they apply.
- 5. Service Restore Charge: A non-recurring charge applying each time service is reconnected after suspension or termination for nonpayment but before cancellation of service.

A-2 Basic Business Service

1. Applicability

These rates are applicable to business service.

2. Territory

Within the base rate areas of all exchanges served by the Company.

3. Rates

4. Flat Rate Service, monthly recurring charge:

Rate Class 1	\$ 32.00
Rate Class 2	\$ 32.90
Rate Class 3	\$ 32.90
Rate Class 4	\$ 32.90
Rate Class 5	\$ 32.90
Rate Class 6	\$ 32.90

Service Establishment, non-recurring charge:¹\$ 73.00

b. Measured Usage Service, monthly recurring charge:

Rate Class 1	\$ 29.70
Rate Class 2	\$ 29.70
Rate Class 3	\$ 29.70
Rate Class 4	\$ 29.70
Rate Class 5	\$ 33.00
Rate Class 6	\$ 29.70

Service Establishment, non-recurring charge:¹\$ 73.00

Usage Charges (per minute):

- (1) Peak \$ 0.0200
- (2) Off-Peak \$ 0.0100

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Effective:

SECTION 1 BASIC SERVICES (Cont'd)

A-2 Basic Business Service

3. Rates (Cont'd)

c.	Message Service, monthly recurring charge:	
	Rate Class 1	\$ 19.90
	Rate Class 2	\$ 21.79
	Rate Class 3	\$ 23.68
	Rate Class 4	\$ 25.57
	Rate Class 5	\$ 27.46

Service Establishment, non-recurring charge:¹\$ 65.00

Usage Charges(per call): \$ 0.135

Call Allowance: 90

d.	Hunting Service Charge	
	Installation Charge (non-recurring):	\$ ICB
	(Per line arranged for hunting, per month):	\$ ICB

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SECTION 1 BASIC SERVICES (Cont'd)

A-3 Business PBX Trunk Service

1. Applicability

These rates are applicable to business basic PBX trunk services.

2. Territory

Within the base rate areas of all exchanges served by the Company.

3. Rates

a. Monthly Recurring Charges:

20 DID Station Numbers	\$ 3.40
DID Trunk Termination, First Trunk	\$ 26.00
DID Trunk Termination, First Trunk	\$ 26.00

b. Non-recurring Charges:

20 DID Station Numbers	\$480.00
DID Trunk Termination, First Trunk	\$ 50.00
DID Trunk Termination, First Trunk	\$ 50.00

In addition to the Non-recurring Charges listed below, Service Order Charges apply as described in this tariff.

c. Usage:

Basic Business Service usage rates apply.

d. Hunting Service Charge	
Installation Charge (non-recurring):	\$ ICB
(Per trunk line arranged for hunting, per month):	\$ ICB

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SECTION 1 BASIC SERVICES (Cont'd)

A-4 Business Direct Inward Dialing Service

1. Applicability

These rates are applicable to direct inward dialing service to PBX systems.

2. Territory

Within the base rate areas of all exchanges served by the Company.

3. Rates

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
First 200 DID station numbers (per each 100 numbers in same trunk group, per service order):	\$ ICB	\$ ICB
Over 200 DID station numbers (per each 100 numbers in same trunk group, per service order):	\$ ICB	\$ ICB
Block of 20 DID station numbers in the same trunk group:	\$ ICB	\$ ICB
Change Charge to remove or add numbers within a block of DID numbers:	\$ ICB	None
Circuit termination (per trunk in each trunk group)		\$ ICB

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SECTION 1 BASIC SERVICES (Cont'd)

A-4 Business Direct Inward Dialing Service (Cont'd)

4. Special Terms and Conditions

- a. DID service must be provided on all lines in each trunk group arranged. Each DID trunk group will be considered a separate service. If non-DID trunks are furnished, they must be in a separate trunk group from the DID service trunks.
- b. PBX Trunk Service, provided in accordance with this tariff, is required in sufficient quantities to meet traffic demands. Charges for such service are in addition to charges for DID service.

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Effective:

SECTION 1 BASIC SERVICES (Cont'd)

A-5 Residential Service

1. Applicability

These rates are applicable to residential service.

2. Territory

Within the base rate areas of all exchanges served by the Company.

3. Rates

4. Flat Rate Service, monthly recurring charge:

Rate Class 1	\$ 12.17
Rate Class 2	\$ 13.02
Rate Class 3	\$ 13.69
Rate Class 4	\$ 14.34
Rate Class 5	\$ 17.55
Rate Class 6	\$ 14.50

Service Establishment, non-recurring charge: \$42.00

b. Measured Usage Service, monthly recurring charge:

Rate Class 1	\$ 9.00
Rate Class 2	\$ 9.00
Rate Class 3	\$ 9.00
Rate Class 4	\$ 9.00
Rate Class 5	\$ 10.50
Rate Class 6	\$ 9.00

Service Establishment, non-recurring charge:¹ \$ 42.00

Usage Charges (per minute):

- (1) Peak \$ 0.020
- (2) Off-Peak \$ 0.010

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SECTION 1 BASIC SERVICES (Cont'd)

A-5 Residential Service (Cont'd)

3. Rates (Cont'd)

c. Message Service, monthly recurring charge:

Rate Class 1	\$ 7.37
Rate Class 2	\$ 8.07
Rate Class 3	\$ 8.77
Rate Class 4	\$ 9.47
Rate Class 5	\$ 10.17

Service Establishment, non-recurring charge:¹\$ 45.00

Usage Charges(per call): \$ 0.135

Call Allowance: 30

d. Hunting Service Charge

Installation Charge (non-recurring): \$ ICB

(Per line arranged for hunting, per month): \$ ICB

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SECTION 1 BASIC SERVICES (Cont'd)

A-6 Kentucky Lifeline Support

There will be a Kentucky Lifeline charge of \$0.03 per access line per month, to the customer, effective, January 1, 2000.

A-7 Kentucky Relay Service Surcharge

There will be a Kentucky Relay Service Surcharge of \$0.07 per access line per month, to the customer, effective December 1, 1999.

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SECTION 2 CUSTOM CALLING SERVICESA-1 Features

Custom Calling Features may be offered subject to availability from the underlying carrier:

1. Call Forwarding

Call Forwarding allows for the automatic forwarding (transfer) of all incoming calls to another telephone number. The line can be restored to normal operation at any time.

Busy Call Forwarding allows the forwarding of incoming calls when the line is busy. The forwarded number is fixed by the service order.

Delayed call Forwarding allows the forwarding of incoming calls when the line remains unanswered after a present number of rings. The number of rings and the forwarded number are fixed by the service order.

Select Call Forwarding allows the automatic forwarding (transfer) of calls from up to ten preselected numbers to another telephone number. The line can be restored to normal operation at any time.

Remote Access Call Forwarding allows the activation and deactivation of the Call Forwarding feature and changes to the forwarded number to number from a location other than where the service is located.

2. Call Waiting

Call Waiting sends a tone signal while a call is in progress to indicate a second call is waiting; and by operation of the switchhook, to place the first call on hold and answer the waiting call. Operation of the switchhook permits passage back and forth between the two calls, but a three-way call cannot be established.

Cancel Call Waiting allows the dialing of an activation code prior to making a call, to cancel the Call Waiting feature. Cancel Call Waiting must be activated each time Call Waiting is canceled.

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SECTION 2 CUSTOM CALLING SERVICES (Cont'd)A-1 Features (Cont'd)3. Three-Way Calling

Three-Way Calling allows the addition of a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The initiator of the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. This feature may be used on both incoming and outgoing calls.

4. Priority Ringing

Priority Ringing differentiates incoming calls from up to ten preselected telephone numbers by signaling with a distinctive ringing pattern.

5. Repeat Dialing

Repeat Dialing allows calls to be automatically redialed when the first attempt reaches an busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the originating telephone line with a distinctive ringing pattern when the busy number and the originating line are free.

6. Call Screening

Call Screening allows the automatic blocking of incoming calls from up to ten preselected telephone numbers. The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply.

7. Call Return

Call Return allows the return of a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. A distinctive ringing pattern signals when the busy number is free. When answered, the call is then completed. The calling party's number is not delivered or announced to the call recipient.

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SECTION 2 CUSTOM CALLING SERVICES (Cont'd)

A-2 Rates and Charges

The following monthly rates are in addition to the rates and charges for

Call Forwarding:	Non-Recurring Charge	Monthly Rate
Busy Call Forwarding:		
- each residential line	\$0.00	\$3.00
- each business line	\$0.00	\$3.85
Remote Access Call Forwarding:		
- each residential line	\$0.00	\$6.00
- each business line	\$0.00	\$9.35
Any change to Busy or Delayed Call Forwarding features:		
- each residential line	\$0.00	\$3.60
- each business line	\$0.00	\$4.40
Call Waiting:		
- each residential line	\$0.00	\$3.65
- each business line	\$0.00	\$4.40
Three-Way Calling Speed Calling (8 Code Capacity):		
- each residential line	\$0.00	\$3.60
- each business line	\$0.00	\$4.40
Ring Master Distinctive Ringing:\$3.00 One Dependent Number		
- each residential line	\$0.00	\$3.95
- each business line	\$0.00	\$6.95
Two Dependent Numbers		
- each residential line	\$0.00	\$5.95
- each business line	\$0.00	\$9.95
Repeat Dialing:	(residential)	\$4.20
	(business)	\$4.95
Call Selector: PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE	(residential)	\$4.20
	(business)	\$4.95
Call Return:	(residential)	\$4.40
	(business)	\$5.20

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SECTION 3 MISCELLANEOUS SERVICES

A-1 Directory Listings: Distribution of Directories

The Company does not publish a directory or provide other similar listings of its Subscribers. However, the Company will arrange for Subscribers, other than Subscribers requesting nonpublished service, to be listed in the directories and directory assistance records of THE incumbent LEC in accordance with their listing service tariff schedules,¹ subject to availability of such listing services to Company's Subscribers. The Company hereby concurs in such schedules on file with the Commission that are current and effective as of the effective date of this tariff sheet. Subscribers are responsible for payment of all rates and compliance with all terms and conditions set forth in such schedules. The Company will distribute or provide for the distribution to each Subscriber, at no charge, one copy of the Incumbent LEC white and yellow pages directory applicable to the location at which the Subscriber receives service.

A-2 Non-Published Service

At the request of the Subscriber, the Subscriber's name, address, and telephone number will not be listed in any directory or directory assistance records available to the public, except that the number may be included in reference listings. However, such information, along with call forwarding information from such numbers, will be released in response to legal process or to certain authorized governmental agencies pursuant to tariff.

Non-Published Service Charge (per line, per month):	\$ 3.50
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 16 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

Issued:
Issued by: Leo A. Wrobel, President
1510 North Hampton Road, Suite 120
De Soto, TX 75115

Effective:

SECTION 3 MISCELLANEOUS SERVICES (Cont'd)

A-3 Directory Assistance

Users of the company's calling services (excluding 800 services), may obtain assistance in determining telephone numbers within Kentucky by calling the Directory Assistance operator.

Each number requested is charged for as shown below. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

A Directory Assistance call charged to a calling card or commercial calling card or to a third number will be billed the appropriate operator charge, as specified in this tariff, plus the charge for Directory Assistance.

Non-published telephone numbers are not available from the Directory Assistance service.

- | | |
|---|----------------------------|
| | <u>Charge</u> ¹ |
| 1. Directory Assistance (per call): | \$0.30 |
| 2. A credit will be given for calls to Directory Assistance when: | |
| a. the Customer experiences poor transmission or is cut-off during call. | |
| b. the Customer is given an incorrect telephone number, or the Customer inadvertently misdials an incorrect Directory Assistance NPA. | |
| c. to receive a credit, the Customer must notify the Company of the problem experienced. | |

1

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Effective:

SECTION 3 MISCELLANEOUS SERVICES (Cont'd)

A-4 900/976 Blocking

1. Applicability

Applicable to all Subscribers of the Company's local exchange service.

2. Territory

Within the base rate areas of all exchanges served by the Company

3. Description

The Company will, upon a Subscriber's request and where technically feasible, block calls placed from the Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers, whether directly dialed or placed through operator assisted service provided by the Company's operators. Call Blocking and Remove Call Blocking charges apply as specified below. At central offices where per-line blocking is not technically feasible, all calls to 976 and 900 numbers will be blocked.

The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the Subscriber fails or refuses to pay any charges billed by the Company for calls to such numbers, except for any charges for which adjustments have been granted. Call Blocking and Remove Call Blocking charges apply as specified below.

The Company may block calls placed from a Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers if the accrued, unpaid charges to be billed by the Company for calls to such numbers at any time exceeds \$150 and the Company is unable to contact the Subscriber to assure the Subscriber's agreement to pay for such calls. Call Blocking and Remove Call Blocking charges do not apply.

4.	Rates	Non-recurring	Monthly
		<u>Charge</u>	<u>Rate</u>
	a. Call Blocking, per line		
	- residential		\$4.20
	- business		\$4.95

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OF KENTUCKY
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BY: Stephan O. Sullivan
SECRETARY OF THE COMMISSION

Effective:

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De Soto, TX 75115

SECTION 3 MISCELLANEOUS SERVICES (Cont'd)

A-4 900/976 Blocking

1. Applicability

Applicable to all Subscribers of the Company's local exchange service.

2. Territory

Within the base rate areas of all exchanges served by the Company

3. Description

The Company will, upon a Subscriber's request and where technically feasible, block calls placed from the Subscriber's telephone to intrastate 976 numbers and intrastate or interstate 900 numbers, whether directly dialed or placed through operator assisted service provided by the Company's operators. Call Blocking and Remove Call Blocking charges apply as specified below. At central offices where per-line blocking is not technically feasible, all calls to 976 and 900 numbers will be blocked.

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4. Rates	Non-recurring	Monthly
	Charge	Rate
a. Call Blocking, per line		
- residential		\$4.20
- business		\$4.95

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